



CUSTOMER RESOURCES

- **Knowledgeable, friendly staff of insurance professionals:** who are available to answer your policy questions: Monday—Friday, 8:30 AM—5:00 PM
- **Secure Website:** where you can access information about our company, products, and services.
- **24 Hour Toll-Free Claims Services:** to take your information and offer you steps to take to prevent further damage.



CONTACTS

CORPORATE HEADQUARTERS

PO Box 16029

Tallahassee, FL 32317

CLAIMS DEPARTMENT

Toll-Free: 866-874-SFIC

Fax 850-521-3081

claims@southernfidelityins.com

CUSTOMER SERVICE DEPARTMENT

Toll-Free 866-874-SFIC

Fax 850-521-0077

csr@southernfidelityins.com

FOR APPOINTMENT

INFORMATION PLEASE CONTACT:

marketing@southernmanaging.com

WEBSITE

www.southernfidelityins.com

Agency Information:



COMPANY HISTORY

Founded in late 2004, Southern Fidelity Holding Corp. is a privately held company based in Tallahassee, FL. Its principle subsidiary, *Southern Fidelity Insurance Company (SFIC)*, is licensed in the state of Florida. SFIC specializes in personal property and casualty insurance products. SFIC services are provided by Southern Fidelity Managing Agency. SFMA utilizes independent agents to sell their personal products.



In the summer of 2006, Southern Fidelity acquired additional capacity to service the Florida marketplace. **With over \$50 Million in policyholder surplus, SFIC has the resources to secure your most precious assets.**

THE COMBINATION OF A LOCAL AGENCY PRESENCE, COMPETITIVE PRODUCTS, AND QUALITY SERVICE ASSURES POLICYHOLDERS' PEACE OF MIND.

OUR PRODUCTS

- Homeowners (HO2, HO3)
- Dwelling Fire (DP1, DP2, DP3)
- Condominium (HO6)
- Renters (HO4)
- Flood Insurance

Serviced by National Flood Services

All products may not be available in your area. Please contact the marketing department for further information.

Southern Fidelity Managing Agency is the Managing General Agency for both Southern Fidelity Insurance Company. SFMA is also an appointed General Agency for Capitol Preferred Insurance Company to sell its flood program in Florida.



REINSURANCE & FINANCIAL RATING

All of our reinsurance carriers are approved by the Florida Department of Financial Services Office of Insurance Regulation.



All of Our Present Reinsurance Companies are A.M. Best rated A or better

For complete details on our reinsurance carriers please contact the Marketing Department at marketing@southernmanaging.com



To review our financial rating please visit <http://www.demotech.com>

Disclaimer: The information in this pamphlet is not intended to fully describe the available coverages under any policy. Please consult the policy for further information.