

CUSTOMER RESOURCES

- **Knowledgeable, Friendly Staff of Insurance Professionals** who are available to answer your policy questions Monday – Friday
8:30 a.m. – 5:00 p.m. EST
- **Secure On-Line Payments**
Pay your premium through your checking account, safe and securely online.
- **After Hours Toll-Free Claims Services**
to take your information and offer you steps to take to prevent further change.
- **24 Hour Policy Information**
Access our Integrated Voice Response (IVR) system to obtain information on billing and coverages by calling our toll-free customer service line.



WWW.SOUTHERNFIDELITYINS.COM

CONTACT US

Corporate Headquarters
PO Box 16029
Tallahassee, FL 32317

Claims Department
Toll-Free: 866-874-SFIC
Fax 850-521-3069
claims@southernfidelityins.com

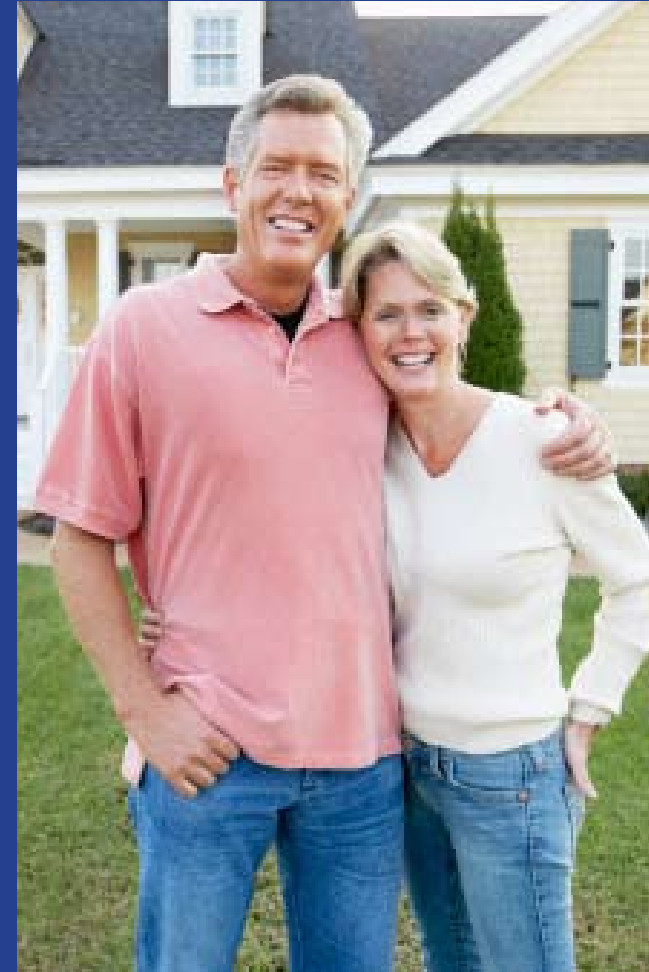
Customer Service Department
Toll-Free 866-874-SFIC
Fax 850-521-3081



For appointment information please contact
the Marketing Department
866-471-8855
marketing@southernmanaging.com

WWW.SOUTHERNFIDELITYINS.COM

Southern Fidelity Insurance Company



WWW.SOUTHERNFIDELITYINS.COM

OUR HISTORY

Founded in 2005 Southern Fidelity Insurance Company ("SFIC"), is licensed in the states of Florida, Louisiana and South Carolina. SFIC specializes in personal and commercial property insurance products. SFIC utilizes independent insurance agents to sell its products.

In the summer of 2006, SFIC acquired additional capacity to service the Florida marketplace. With over \$50 Million in policyholder surplus, SFIC has the resources to secure your most precious assets. The combination of a local agency presence, competitive products, and superior customer service shows our dedication to our policyholders.

Our mission is to offer superior customer service, competitive coverages, expedited claim service and to give our policyholders peace of mind.



PRODUCTS & SERVICES

- ♦ Homeowners (HO2, HO3)
- ♦ Dwelling Fire (DP1, DP2 and DP3)
- ♦ Condominium (HO6)
- ♦ Renters (HO4)
- ♦ Commercial-Residential Products
- ♦ Flood Insurance*
- ♦ Identity Theft Protection
- ♦ Equipment Breakdown Coverage

**Serviced by National Flood Services*



Southern Fidelity Managing Agency is the Managing General Agency for Southern Fidelity Insurance Company. SFMA is also an appointed General Agency for Capitol Preferred Insurance Company to sell its flood program in Florida.

All products may not be available in your area. Please contact the marketing department for further information.

REINSURANCE & FINANCIAL RATING

All of our reinsurance carriers are approved by the Florida Department of Financial Services Office of Insurance Regulation.

All of our Present Reinsurance Companies are A.M. Best Rated A or Better

For complete details on our reinsurance carriers please contact the Marketing Department at marketing@southernmanaging.com

To review our financial rating please visit:
www.demotech.com



The information in this pamphlet is not intended to fully describe the available coverages under any policy. Please consult the policy for further information.

WE'RE FLORIDA'S INSURANCE COMPANY. WE'RE SOUTHERN FIDELITY.